RapidPro

RapidPro is an open source platform that allows anyone to build interactive messaging systems using an easy visual interface.

General Details

PRIMARY USERS:

Primary managers and administrators are national-level public health officials and civil society organisations. Primary end users could be community health workers, mothers, health facility staff, and the general public.

REACH OF TECHNOLOGY:

In 2021 through UNICEF support instances alone, 930 million messages were exchanged using RapidPro. RapidPro is used in approximately 116 countries around the world.

LANGUAGES:

English, Czech, Spanish, French, Mongolian, Portuguese, Russian

TYPE:

Software Application

OPEN SOURCE LICENSE:

APGL-3.0

Access Information

SOURCE CODE

https://github.com/rapidpro

WEBSITE

https://community.rapidpro.io

CONTACT

ndike@unicef.org

WHO System Classification

PRIMARY

A1 | A1 Communication systems

ADDITIONAL

A2 | A2 Community-based information systems

D2 | D2 Data interchange and interoperability

E1 | E1 Emergency preparedness and response systems

D6 | D6 Health management information systems (HMIS)

D7 | D7 Knowledge management systems

Resources

Documentation URL

https://rapidpro.github.io/rapidpro/

Architectural Documentation URL https://rapidpro.github.io/rapidpro/

Issue Tracking URL https://github.com/rapidpro

Troubleshooting URL https://help.textit.com/en/

User Guide URL https://help.textit.com/en/

Functional Spec URL https://rapidpro.github.io/rapidpro/docs/

Community

Linked Registries & Initiatives

